

Tel: 954.577.9700 Fax: 954.475.1897

# **Options for Making your Association Payments**

# Option #1 Payment by Check with a Coupon

Enclosed you will find coupon(s) with envelope(s) for the mailing of your association payments. Please check the coupon(s) to insure that the proper information is reflected. **POST DATED CHECKS WILL NOT BE ACCEPTED.** If you are paying by check, your payment must be made using the coupon and envelope provided, make your check payable to your association, include your fifteen character account number on your check and mail to the address on the coupon which is:

Your Association Name c/o Maintenance Assessments P.O. Box 189115 Plantation, Florida 33318-9115

### **Option #2 Electronic Payments**

If you wish to have your payment automatically deducted from your bank account please contact our office at <u>customerservice@jeafinancialgroup.com</u> (954) 577-9848, or toll free (888) 838-9850 and the appropriate paper work will be sent to you.

### Option #3 Payment with Your Online or Banking Service

If you are having your bank mail your payment or you are paying your account with your online banking service, instruct your bank to make your check payable to <u>Your Association</u>, provide them your <u>15 character</u> account number exactly as it appears on your coupon with no spaces. If your bank check does not contain the 15 character account number, the association's bank will not be able to recognize the payor and the check will not be processed. **Since your payment is being remitted without a coupon, allow 5 to 7 extra days for processing.** Mail your payment to:

#### Your Association Name c/o Maintenance Assessments P.O. Box 189115 Plantation, Florida 33318-9115

# **Option #4 Payment on the Internet**

You may view and / or pay your account on the internet with a credit card (American Express, MasterCard, Discover or Visa) or by E-Check. A processing fee will apply. Go to **www.jeafinancialgroup.com** and create an on-line account under **Owner Login**.

# **Changing your Mailing Address Online**

After registering on our website, click on the 'Update Mailing Address' tab on the top left hand corner of the screen. You may choose to set a different mailing address from your property address where all correspondence will be delivered. You may change the active mailing address at any time by clicking on the 'Select Correspondence Address' button at the bottom of your screen.

Should you have any questions, please contact our customer service department at (954) 577-9848, or toll free (888) 838-9850 between the hours of 9:00 a.m. and 5:00 p.m. Monday through Friday. You can also reach us via email at <u>customerservice@jeafinancialgroup.com</u>.